

# KabiCare

Patient Support Program by Fresenius Kabi



## Simplifying Patient Support



**FRESENIUS  
KABI**

caring for life

## How We Assist Your Patients



### Getting Started

Our case managers can assist with the enrollment process and provide insurance coverage information and ongoing support throughout the patient's journey, along with adherence support for their prescribed medication.

### KabiCare: Programs and Resources for Your Patients

Fresenius Kabi, a global healthcare company, developed KabiCare Patient Support Program, that can help simplify your patient's journey through prescription access, fulfillment and adherence.

Let's take a quick look at how KabiCare can help your patients:

#### Case Management Support

- **Educating patients:** Case Managers work with patients to provide appropriate information regarding patient insurance coverage, co-pay assistance, and other support programs.
- **Pharmacy assistance:** Case Managers coordinate with your insurance provider to facilitate getting your prescription to the correct specialty pharmacy for a timely dispense.

#### Patient Enrollment

- **Convenience:** Enroll online or by fax.
- **Patient choice:** Patients may opt-in for training or clinical support and select preferred method of communication with a Case Manager.



### Insurance Coverage Information

We provide appropriate information regarding the patient's coverage, prior authorization requirements and the appeals process.

#### Benefits Investigation

- **Cost transparency:** We coordinate with the patient's insurer to confirm insurance information, including their out-of-pocket costs.
- **Connecting with patients:** A Case Manager will contact the patient to provide insurance coverage information and financial support that may be available.

#### Claims Appeal Support

- Should a patient's claim or Prior Authorization be denied, a Case Manager will provide information regarding the appeal process.

#### Bridge Program Enrollment and Pharmacy Distribution

- **Bridge to Therapy:** Provides a limited supply of medication to eligible patients\* whose prescription may be delayed.
- **We support adherence:** For eligible patients,\* the Case Manager will coordinate with the specialty pharmacy to send the product directly to your patient's residence or your office.

#### Prior Authorization Support

- If a Prior Authorization is required, a Case Manager will provide information regarding the applicable prior authorization requirements.



### Financial Support for Eligible Patients\*

We offer patient support to access their medication with co-pay benefits or Bridge to Therapy solutions for qualified patients.

#### Commercial Co-Pay Program

- **Financial support for patients:** Based upon the amount of a patient's out-of-pocket expense, KabiCare will provide additional savings toward the cost of the co-pay, depending on eligibility requirements\* and program rules.

\*Eligibility criteria apply. Patients are not eligible for commercial co-pay assistance and Bridge to Therapy support if the prescription is eligible to be reimbursed, in whole or in part, by any state or federal healthcare program.

# Explore KabiCare's Flexible Signup Process

KabiCare Patient Support Program offers real-time patient enrollment, which allows electronic enrollment for patients at the point-of-prescribing, providing them access to support programs and resources to help accelerate their speed-to-therapy.

**Here's a look at how you and your office can enroll a patient.**

|  |   |  |
|--|---|--|
| <b>Send an electronic "Start Form"</b>                                   |  | Complete an electronic version of the enrollment form within the CoverMyMeds Portal.   |
| <b>Fax a "Start Form" to CoverMyMeds Specialty Pharmacy</b>              |  | Visit our website at <a href="http://kabicare.us">kabicare.us</a> , print out the enrollment form, and fax the form to CoverMyMeds Specialty Pharmacy.   |
| <b>Send an electronic prescription to CoverMyMeds Specialty Pharmacy</b> |  | e-Prescribe a patient's medication and enroll them in patient support program. Once benefits are secured, the prescription is transferred to the appropriate dispensing pharmacy.                                    |
| <b>Send an electronic prescription to a specialty pharmacy</b>           |  | Whether it's from your desktop system or mobile device, electronic prescriptions can be sent to a specialty pharmacy in real-time, and an enrollment form can be initiated while the patient is still in the office. |

## About Fresenius Kabi

Fresenius Kabi is a global healthcare company that specializes in lifesaving medicines and technologies for infusion, transfusion, clinical nutrition, and specialty pharmaceuticals. Our products and programs are designed to help care for critically and chronically ill patients.

For more than a century, we've delivered innovative therapies that are safe, efficient, and affordable. Recognized for our proven track record of quality, reliability, and consistency, we produce our medications in 90 state-of-the-art plants around the world. From essential injectable medicines to advanced systems used to maintain and protect the nation's blood supply, our products are used to help care for critically and chronically ill patients. We're committed to making sure that patients have accurate and transparent information as new medication options come to market.

To learn more about the KabiCare patient support program, please visit [kabicare.us](http://kabicare.us) or call **1-833-KABICARE** (1-833-522-4227)

